

Procedure for managing persons with suspected or confirmed active
TB disease who are at risk to be lost to follow up or who become lost to treatment

1. As part of the initial assessment the PHN will conduct an initial client assessment and follow-up assessments to identify the potential for a client to become lost to follow up. This assessment will be conducted within 48 hours of notification.
Risk factors to be considered are:
 - a. history of substance abuse
 - b. recent arrest record
 - c. homelessness or unwillingness or inability to provide a personal address
 - d. lack of a job or visible means of support
 - e. lack of family or other community ties
 - f. history of leaving the medical facility against medical advice
2. A person with one or more of these risk factors will be classified as a high risk for flight and should be actively case managed with early intervention whenever there is a question of non-compliance.
3. Identification of possible interventions include:
 - a. incentives and enablers for achieved outcomes (tie them to achievement of outcomes such as all scheduled DOT appointment for the week. Add incentives for achievement of targeted goals.
 - b. Short term housing
 - c. Long term housing
 - d. regular case management reviews with referrals for other social service as indicated
 - e. A formal written DOT agreement and contract which specifies who to contact if DOT appointment cannot be kept on an individual day.
 - f. alternate contact information, addresses, phone numbers where client may be located.
 - g. Documentation of all actions and outcomes with the possibility of legal action should outcomes fail.
 - h. Ongoing patient education
4. Confidentiality is to be maintained during this investigation. A picture may be used if prior written consent has been obtained.

5. Initiating a search for a Missing client:

Places to search	Who will call/visit	Date	Phone	Outcome
Clients emergency contacts				
Individuals identified in CI				
Registered letter with return receipt				
Fourth Street Clinic	Monte/Lorinda		364 0139	
Road Home			359 4142	
Midvale Winter Shelter	Genevieve		569 1201	
Rescue Mission			355 1302	
St. Vincent's Soup Kitchen			363 7710	
Eagle Ranch 7-11am Sunday				
Good Samaritan Program			328 5633	
VOA Detox			363 9400	
VOA Outreach				
UUMC	Louise Eutropius		585 3124	
LDS Hospital	Carrie Taylor		408 3024	
SLRMC	Chris Martin		350 8127	
VA Hospital	Susan Oconner Wright		582 1565 ext 1708	
Other Area Hospitals				
ADC	Brenda Mulderig		743 5554	
SLVHD County Investigator	Kyle Cannon			
Parole/Probation Officer/Community Police Officer				
HIV/STD data base	June Oliverson		538 9906	
Neighboring county health dept/shelters	June Oliverson		538 9906	
Neighboring state TB programs	June Oliverson		538 9906 538 9906	

Hangouts client is known to frequent				
Landlord/employer if any				
Medicaid office				
WIC if female or child <5				